Why George Clooney Made Coffee Sexy

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It's been nearly 15 years since actor George Clooney began endorsing Nespresso coffee, turning what many had considered a rather run-in-the-mill product to a premium international brand. The two-time Oscar winner, twice voted *People* magazine's "sexiest man alive", made Nespresso a cosmopolitan, sophisticated, and seductive label.

But what are the psychological mechanisms that makecelebrity endorsements so powerful in marketing and advertising? That's beenthe research focus of cognitive psychologists Christian Unkelbach and Fabia Högdenat the University of Cologne in Germany.

<u>Inan article in the journal CurrentDirections in Psychological Science</u>, Unkelbach and Högdensay the practice of influencing a product's image by celebrity endorsementsputs many different psychological processes to work, but they propose that themere pairing of a star with a brand imbues that brand with the celebrity's attributes. In other words, Clooneycould be paired with any brand and make it sexy.

Unkelbach and other researchers call this effect attributeconditioning—people attribute qualities to one stimulus because of its pairing with another stimulus possessing those exact qualities.

Research that bears this out dates back to 1957, when psychological scientists Carolyn Staats and Arthur Staats paired nonsense syllables like VAF and XAD with trait words such as nice, lazy, and athletic.

After study participants were presented with the pairings, they rated the nonsense syllables as pleasant or unpleasant, active or passive, and strong or weak. The researchers found that the participants evaluated the syllables in accordance with their matched traits. VAF would be considered passive if paired with lazy, and XAD would be evaluated as pleasant when paired with nice.

Unkelbach and his colleague Sabine Förderer demonstrated the effectin a 2011 study, in which they paired pictures of indistinct people with imagesof either athletic or nonathletic people. Across four experiments, they foundthat participants rated the neutral person as more athletic when paired with anathletic person compared with a nonathletic person.

Attribute condition also goes beyond mere liking and disliking. To illustrate this point, Förderer and Unkelbach created brandlogos and paired them with celebrities possessing one of five predominant and positivetraits: humorous, sexy, educated, athletic, or soft. Participants rated howmuch each brand logo possessed each trait, and also rated the logos' likability. Indeed, the logos' ratings on the attributes matched up with the celebrities who possessed them. But importantly, as all celebrities were likable, the logoratings did not differ on their likability. That suggested that the attributeconditioning effects extend beyond halo effects from liking and disliking to *specific* attributes —a product might become sexy beyond beingonly likeable.

Unkelbach and his colleagues continue to explore attributeconditioning from a variety of perspectives, noting that the findings couldhave significant implications in marketing and brand management. So the nexttime your company is thinking about a celebrity endorsement, you might thinkabout the traits you want people to link with your brand.

References

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