How to Tune Out Office Distractions

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Whether it's thebuzz of the air conditioner, a chatty cubicle-mate, or the view outside yourwindow, filtering out workplace distractions is key to having a productive dayat the office. There are <u>multiplemechanisms that contribute to our ability to tune out unnecessary information</u>, and a review of the research in *CurrentDirections in Psychological Science* suggests the ability to tune out thisstimuli may be more than just a side effect of selective attention.

"Ignoringdistractors is necessary for goal-oriented behaviors to be successful," writeJoy J. Geng and Bo-Yeong Won of University of California Davis and Nancy B.Carlisle (Lehigh University). "There are specific mechanisms for reducing distractionthat are independent of target selection."

Passive filtering in the form of habituation—a process which reduces individuals' response to astimuli after repeated exposure—is probably the most widely recognized form of ignoring. This response allows us to filter out repetitive stimuli in our environment that have proven to be unimportant, such as the drone of a fan or acoworker's over-powering perfume.

While manystudies on habituation focus on sounds and smells, it appears to play a role insuppressing visual distractors as well. When study participants are given an apportunity to passively view an image prior to engaging in a visual searchtask, for example, they are able to identify the target object more

quicklyonce it has been assigned, the authors note.

Awareness that acertain feature of the environment will always be a distractor can also help usactively suppress processing of certain stimuli, a mechanism known as strategicignoring. In a series of studies involving 40 participants, APS Fellow StevenJ. Luck (University of Iowa) and Geoffrey F. Woodman (Vanderbilt University) foundthat participants completed visual search tasks more quickly when they knewdistractor shapes would always be a certain color. Holding information aboutthese features in working memory allowed participants to avoid attending tothose items, freeing up mental resources to focus on the target shapes instead.

"The relationshipbetween [working memory] and attention may be like a dial," Geng and colleagueswrite. "We can turn up attention to target features using one mechanism andturn down attention to distractor features using another mechanism."

Learned ignoringcan also allow individuals to suppress distractions without conscious awarenessof what is being filtered, but this mechanism, like other forms of ignoring, requires distractors to be predictable—which is part of what can make listeningin on a coworker's one-sided phone call or the aroma of an unexpected treatwafting in from the office kitchen so difficult to ignore.

References

Geng, J. J., Won, B.-Y., & Carlisle, N. B.(2019). Distractor ignoring: Strategies, learning, and passive filtering. *Current Directions in Psychological Science*, <u>https://doi.org/10.1177/0963721419867099</u>