

How Rude? Dealing With the Big #@\$%! Changes in Workplace Etiquette

October 13, 2022

The old rules of business etiquette are in big bleeping trouble. Ghosting is on the rise, with some workers not even showing up for their first day. Those who do stay are texting during meetings, skipping those team bonding happy hours or not returning emails and Slack messages. Is this a result of the pandemic or just an evolution of the cultural norms we expect in the office? Psychology professor Tessa West tells us how a perfect storm of disengagement and avoidance led to what some consider a rise in rudeness. Then Toni Purvis, the founder of the School of Disruptive Etiquette, gives us a lesson in the dos and don'ts of workplace manners.

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