Experts Say 'Emotion Recognition' Lacks Scientific Foundation

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Emotion recognition is a hot new area, with <u>numerous</u> companies peddling products that claim to be able to read people's internal emotional states, and AI researchers looking to improve computers' ability to do so. This is done through <u>voice analysis</u>, <u>body language analysis</u>, <u>gait analysis</u>, <u>eye tracking</u>, and remote measurement of <u>physiological signs</u> like pulse and breathing rates. Most of all, though, it's done through analysis of facial expressions.

A new <u>study</u>, however, strongly suggests that these products are built on a bed of intellectual quicksand.

The key question is whether human emotions can be reliably determined from facial expressions. "The topic of facial expressions of emotion — whether they're universal, whether you can look at someone's face and read emotion in their face — is a topic of great contention that scientists have been debating for at least 100 years," Lisa Feldman Barrett, Professor of Psychology at Northeastern University and an expert on emotion, told me.